

Privacy Policy

Last updated: May 2026

1. Introduction

This Privacy Policy explains how VINTA LIMITED ("VINTA", "we", "us", "our") collects, uses, discloses, and protects personal data when you access or use our platform <https://designsorbit.co/en> (the "Platform"), including as a Client, a Designer, or a visitor.

We are committed to protecting your personal data in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and, where applicable, the EU General Data Protection Regulation (EU GDPR).

By using the Platform, you acknowledge that you have read and understood this Privacy Policy.

2. Who We Are

The data controller responsible for your personal data is:

VINTA LIMITED, a company registered in England and Wales under company number 17221337, with its registered office at 51 Borough High Street, London, England, SE1 1NB ("VINTA", "we", "us", "our").

For any privacy-related questions or requests, please contact us at support@designsorbit.co.

3. Personal Data We Collect

We may collect and process the following categories of personal data:

- **Account and Identity Data** – such as your name, email address, password, username, and account preferences.
- **Client Brief and Project Data** – information you provide when creating a design brief, running a Contest, or setting up a Project, including project requirements, preferences, and any materials you upload.
- **Designer Profile and Submission Data** – if you register as a Designer, your professional profile, portfolio, design submissions, and communications relating to Contests and Projects.
- **User Content** – any content you upload to the Platform, including design files, briefs, and messages.
- **Payment and Transaction Data** – limited payment-related information necessary to process payments, invoices, and, for Designers, payouts. We do not collect or store your full payment card details; these are processed directly by our PCI-DSS compliant third-party payment providers.

- **Verification Data** – information required by our payment providers to verify your identity or eligibility to receive payments, such as tax identification information, where applicable.
- **Communications Data** – records of correspondence between Users conducted through the Platform, and correspondence if you contact us, including support requests and complaints.
- **Technical Data** – such as your IP address, browser type and version, device information, operating system, and other technology on the devices you use to access the Platform.
- **Usage Data** – information about how you use the Platform, including pages visited, Contests and Projects viewed, and interactions with our Services.
- **Marketing and Preferences Data** – your preferences in relation to receiving marketing communications from us.

We do not knowingly collect special category data (such as health, racial or ethnic origin, or religious belief data) and ask that you do not submit such information to us.

4. How We Use Your Personal Data

We use your personal data for purposes including:

- creating and administering your User Account;
- operating Design Contests and Design Projects, including matching Clients with Designers and facilitating communication between them;
- processing payments made to VINTA and, where VINTA acts as a Designer's limited payment collection agent, processing payments due to Designers;
- verifying identity and eligibility for payment purposes, and preventing fraudulent transactions;
- administering the Design Transfer Agreement process and resolving Project disputes;
- communicating with you about your Contests, Projects, Account, or support requests;
- maintaining the security, integrity, and proper functioning of the Platform, including enforcing our non-circumvention policy;
- complying with our legal and regulatory obligations, including tax, accounting, and anti-fraud obligations;
- improving and personalising the Platform and our Services;
- sending marketing communications, where you have consented or where otherwise permitted by law, and always with the option to opt out.

5. Legal Basis for Processing

We process your personal data in accordance with the UK General Data Protection Regulation (UK GDPR) and other applicable data protection laws. Depending on the context in which your data is collected and used, we rely on one or more of the following legal bases:

- **Performance of a Contract** – we process personal data where it is necessary to provide our Services, operate Contests and Projects, facilitate payments between Clients and Designers, manage your Account, and perform our obligations under our Terms and Conditions.
- **Consent** – where required by law, we process your personal data based on your consent, for example for certain marketing communications or non-essential cookies. You may withdraw your consent at any time without affecting the lawfulness of processing carried out before withdrawal.
- **Legal Obligation** – we may process your personal data where necessary to comply with applicable legal, tax, or regulatory obligations, including anti-money laundering, tax reporting, and fraud prevention requirements.
- **Legitimate Interests** – we may process your personal data where it is necessary for our legitimate business interests, provided that such interests are not overridden by your rights and freedoms. This may include improving our Services, ensuring the security of the Platform, resolving disputes between Users, preventing fraud and circumvention of the Platform, and analysing usage trends.

Where we rely on legitimate interests, we ensure that such processing is proportionate and that appropriate safeguards are in place to protect your rights.

6. Sharing Your Personal Data

We may share your personal data with:

- **Other Users** – where necessary to operate a Contest or Project, a Designer's profile, portfolio, and submissions may be visible to a Client, and a Client's brief may be shared with participating Designers.
- **Payment Service Providers** – PCI-DSS compliant third parties who process payments and, where applicable, Designer payouts on our behalf.
- **Service Providers** – third parties who provide IT, hosting, analytics, customer support, or similar services to us, acting on our instructions.
- **Professional Advisers and Authorities** – such as legal, accounting, or regulatory bodies, where necessary to comply with our legal obligations, resolve disputes, or protect our rights.
- **Business Transfers** – if we are involved in a merger, acquisition, financing, or sale of assets, personal data may be transferred as part of that transaction, subject to appropriate safeguards.

We do not sell your personal data to third parties.

7. International Data Transfers

Your personal data may be transferred to, stored, and processed in countries outside the United Kingdom and the European Economic Area (EEA), where data protection laws may differ from those in your jurisdiction. This may occur, for example, where a Client or Designer you are working with is located outside the UK or EEA, or where our service providers operate internationally.

Where such transfers occur, we will ensure that appropriate safeguards are in place to protect your personal data in accordance with applicable data protection laws, including the UK GDPR. These safeguards may include the use of approved Standard Contractual Clauses, UK adequacy regulations, or other legally recognised transfer mechanisms.

We take reasonable steps to ensure that any third parties processing your personal data outside the United Kingdom provide an adequate level of protection consistent with applicable data protection standards.

By using the Platform and submitting your personal data, you acknowledge that your information may be transferred internationally as described in this section.

8. Data Retention

We retain your personal data only for as long as necessary to fulfil the purposes for which it was collected, including to satisfy any legal, accounting, tax, or reporting requirements, or to resolve any ongoing dispute between Users. When your personal data is no longer needed, we will securely delete or anonymise it in accordance with our internal retention practices and applicable law.

9. Your Rights

Subject to applicable law, you have the right to:

- request access to the personal data we hold about you;
- request correction of inaccurate or incomplete personal data;
- request erasure of your personal data in certain circumstances;
- request restriction of processing of your personal data in certain circumstances;
- object to our processing of your personal data, including for direct marketing purposes;
- request portability of your personal data in certain circumstances;
- withdraw your consent at any time, where processing is based on consent.

To exercise any of these rights, please contact us at support@designsorbit.co. We may need to verify your identity before responding to your request.

If you are unhappy with how we handle your personal data, you also have the right to lodge a complaint with the UK Information Commissioner's Office (ICO), or with your local data protection authority if you reside in the EEA.

10. Cookies

We use cookies and similar technologies on the Platform. For further information, please see our Cookie Policy.

11. Data Security

We implement appropriate technical and organisational measures to protect your personal data against unauthorised access, loss, misuse, or alteration. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

12. Children's Privacy

The Platform is not intended for individuals under the age of 18. We do not knowingly collect personal data from anyone under 18. If we become aware that we have collected personal data from a person under 18, we will take steps to delete such information.

13. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. Any updates will be published on this page with a revised "Last updated" date. We encourage you to review this policy periodically.

14. Contact Us

If you have any questions about this Privacy Policy or how we handle your personal data, please contact us at:

VINTA LIMITED 51 Borough High Street, London, England, SE1 1NB Email:
support@designsorbit.co